



Charter coach charging

BAA Stansted is continually improving the facilities and efficiency of our public transport interchange (PTI) which includes the Bus and Coach Station.

We have completed the construction of the bus and coach station, required as part of our planning conditions to enable growth to 25 million passengers per annum. This provides an 'airport terminal' experience for bus and coach passengers. We will be installing real time information for all bus and coach services, driver facilities as well as introducing a management team to ensure the efficient and safe operation of the bus and coach station.

As with many other interchanges, all Charter Coaches that depart from Stansted Airport Bus and Coach Station will incur a charge for its use from 1st October 2008.

'Drop off' of passengers will remain free of charge.

All 'drop off' and 'pick up' of passengers by charter coaches must take place in the bus and coach station.



onwardJourney

NEW

Terms & conditions

- Tickets can only be redeemed by the operator named on the front of the ticket.
- Tickets **MUST** be handed to the Coach Station Management Team only prior to loading for each departure from Stansted Airport Bus and Coach Station.
- Tickets are not valid if they are altered or defaced in any way.
- Tickets are not transferable or refundable.
- Any operator not adhering to the Terms and Conditions will be refused access to the Bus and Coach Station.

Operational Rules

- Drivers must not exceed the 5mph speed limit in force within the Bus and Coach Station.
- All drivers must wear high vis waistcoat/jacket when loading or loading their vehicle
- Give way to reversing vehicles at all times
- Drop off passengers: bays 3–9 only
- Pick up passengers: bays 32–39 only
- Coaches must not be left unattended whilst parked on bays 1–39
- Only proceed to pick up bays when passengers are ready to depart. Maximum stay in bays is 20 minutes. Prior to loading your vehicle must remain in the layover bays.

For further information

please visit:

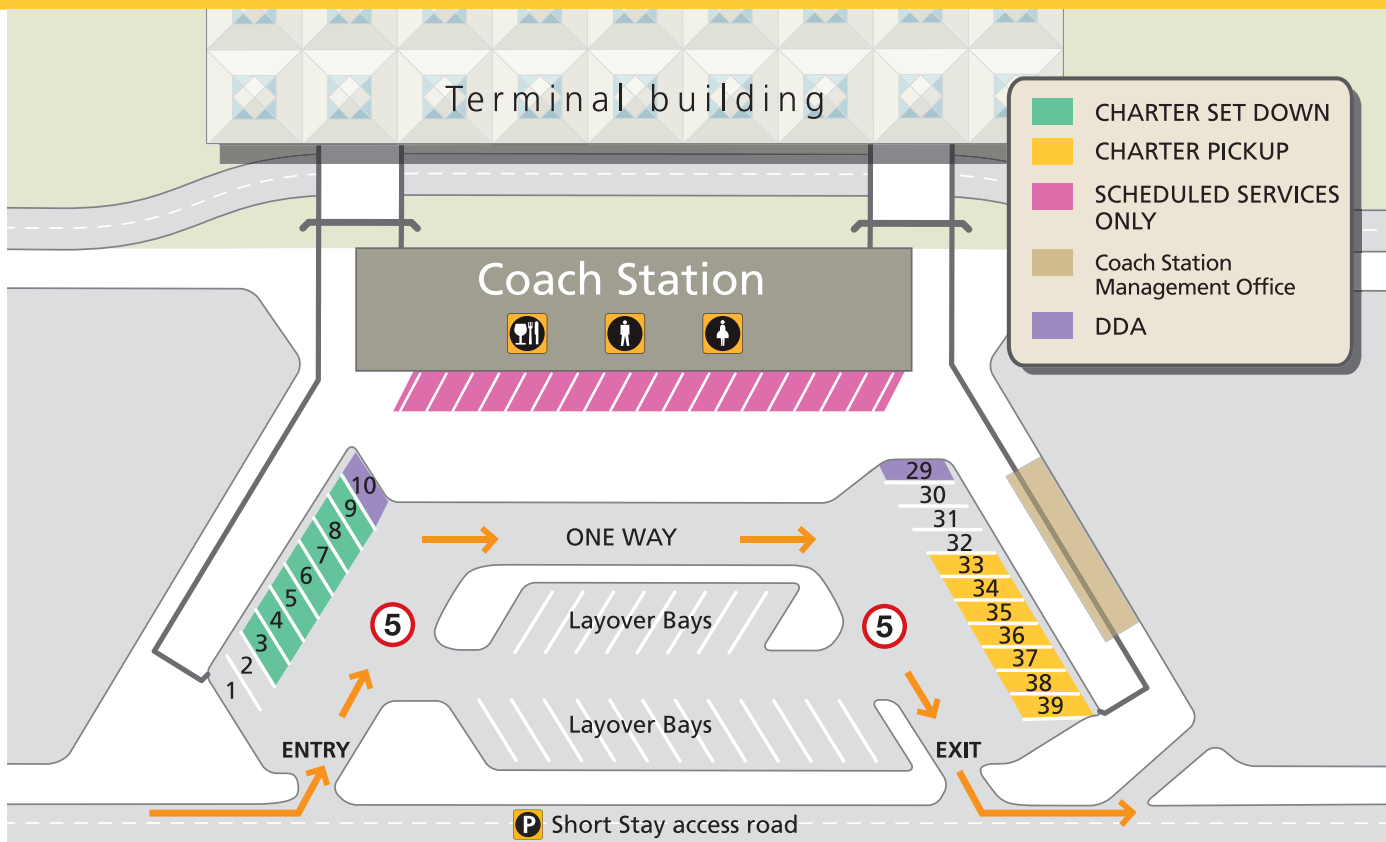
www.stanstedairportcoachparking.com

Tel: 01279 66 33 22

London Stansted Charter coach charging A driver's guide & tariff



How the new charter coach charging scheme works at London Stansted.



Charges

From 1st October 2008 all charter coaches (non-scheduled PSVs) will be required to pay a fee of £8 per coach per departure (ex VAT). Dropping off remains free of charge in bays 3–9.

Payment method

One off payments can be made in cash on the day. Alternatively, frequent users may prefer the convenience of buying prepaid books of 20 tickets. A book of 20 tickets costs £120 (ex VAT), which represents a discount of 25%. Payment, either by cash or by redeeming a prepaid ticket, **must be made prior to departure.**

Pick up of passengers

On arrival park in one of the layover bays and report to the Coach Station Management Office. Pay the departure charge by cash, valid credit/debit card or a prepaid ticket. When your passengers are ready to load, manoeuvre your vehicle to one of the **departure bays, numbers 33–39.**

If you need to use one of the **DDA Bays** for wheelchair lift deployment, please report to Coach Station Management Office on arrival or prior to departure.

Your vehicle may only remain in the departure bay for 20 minutes. The layover bays must be used for longer stays.

Safe loading of vehicle

Drivers must manage the safe loading of both passengers and luggage. Drivers must ensure that passengers do not walk into any manoeuvring areas.

General safety requirements

- When ready to reverse sound horn, reverse when clear and exit the coach station.
- Hi visibility clothing must be worn when in the manoeuvring areas.
- Use the specific walkways between the layover bays, PTI management office and the departure bays.
- Adhere to all road signs and speed restrictions.

Easy online ordering – for prepaid tickets

PREPAY AND SAVE £40

As from 1st October 2008, log onto www.stanstedairportcoachparking.com to purchase your book of 20 prepaid departure tickets.

Cost of prepaid book: £120 + VAT = £141

To redeem a prepaid ticket, hand it in at the Coach Station Management Office located adjacent to Bays 29–39, prior to departure.

www.stanstedairportcoachparking.com

Or order by telephone You can also order prepaid tickets by calling **01279 66 33 22**. Please have a valid credit/debit card to hand when you call. This line is open: Mon to Fri, 09.00-12.30 and 13.30-17.00